



Pet Policy

To ensure a pleasant stay for all our guests, the Edgewater Resort has set policies, guest responsibilities, and liabilities for guests traveling with their dog(s). These policies are outlined below and cannot be changed verbally, except by the General Manager of the Edgewater Resort.

All guests staying with their dog(s) are required to read and acknowledge this entire document. By paying their balance at check-in, guest(s) acknowledge and agree that they have read, understand, and accept all applicable policies and their associated responsibilities. This applies to the Edgewater Resort Pet Policy, even if a guest did not actually review any part of it.

1. The **only pets we allow are dogs**; we do not permit cats or other animals.
2. Only well-behaved dogs or service animals are allowed at the Edgewater Resort. They are permitted in designated rooms **only**.
3. If you are staying with your dog(s), then you **MUST CALL** to confirm you have booked a correct dog-friendly room.
4. The **dog fee** charge is as follows:
One Dog: \$30 per night
Additional Dog: \$15 per night
5. **Failure to disclose that you have a dog(s)** with you will result in being charged double the standard dog fee. If the room you are staying in is not an approved dog-friendly room, an additional cleaning fee of \$250.00 will be charged, or your reservation may be cancelled with no refund of your deposit or paid balance, and you are subject to this Pet Policy regardless of having read it or not or having been aware of it or not.
6. Dogs are **NOT** allowed in the fenced-in **pool area, fitness center, sauna, or in-room whirlpool tubs**. Dogs are **NOT** allowed on the **verandas** except to access and leave the rooms.
7. Dogs must be **on a leash at all times** when they are not inside. Dogs are not allowed on the verandas.



8. The Edgewater Resort has several dog clean-up stations stocked with bags located around our property. If you are staying on premises with your dog(s), you ***MUST clean up after your dog(s)***. There is also a station across the street at the Ephraim Visitor Center.
9. Aggressive behavior or excessive barking by dogs staying on the premises of the Edgewater Resort must be in compliance with the Edgewater Resort Pet Policy. Any guest whose dog(s) ***fail to comply*** or are unable to immediately comply with our Pet Policy may have their stay cancelled or may ***be asked to leave without receiving a refund for any unused portion of their stay***.

10. Minimal Cleaning & Damage Fees:

Minimum Cleaning Fee

As part of our agreement and the Edgewater Resort Pet Policy, guests agree and are responsible for paying a minimum cleaning fee of \$150.00 at check-out if the unit has stains or has been excessively soiled (but not limited to) bedding, linens, furniture, flooring, or towels, or if the unit requires longer than 60 minutes (the average cleaning time for our housekeeping staff).

If the time to clean the unit exceeds 60 minutes in order to meet The Edgewater Resort standards and be ready for the next guest check-in, guests agree to pay the minimum cleaning fee, in addition to an additional \$75 per every 30-minute increment thereafter.

Damage Fee

Guests are liable and subject to paying a Damage Fee for any damage incurred to the unit and its contents while staying at the Edgewater Resort. Guests are required to pay the total cost for replacements and repairs, including all charges the Edgewater Resort sustains from damage caused by guest(s).

The fees will be charged to the same credit card used at booking or check-in and will be charged after the guest(s) check out, and the Edgewater Resort Staff has determined the Cleaning Fee or Damage Fee is appropriate.

Payment of Fees

Guests agree that the Fees will be charged to the same credit card used at booking or check-in, will be charged after check-out, and the Edgewater Resort Staff has determined the Cleaning Fee or Damage Fee is appropriate.

Repeat Incidents

Guests who have ***repeat incidents*** agree to pay half of the Minimum Cleaning Fee up front at the time of booking and the other half at check-in when paying the balance owed. After guests check out and the room inspection by the manager or housekeeping staff has determined the unit only requires the usual cleaning time of 60 minutes, the Minimum Cleaning Fee will be refunded to the same credit card that was charged.

11. ***There is a designated pet exercise area*** located in the grassy area between the cottages, not on the neighbor's property. Dogs must be on a leash at all times in this area. There are designated trails in the local county and state parks, as well as several local dog parks in Door County.
12. Pet owners and their guests will be ***courteous*** and always pick up after their dog(s) and properly **dispose of waste**.
13. None of the Edgewater Resort dishware, kitchenware, wine buckets, or any other property items in and around the unit may be used for dog water or food. Dog owner agrees to ***provide their own water and food bowls*** for their dog(s).
14. Any ***complaints from other guests regarding your dog(s)*** will be brought to the dog owner's attention by either contacting the cell phone number provided, calling their room phone, or in person. If there is a ***repeat incident*** as a result of the dog, that dog owner and their guests will be asked to remove the dog from the premises, and if the dog owner or their guests fail to remove the dog from all Edgewater Resort property for the remainder of their stay, all will have their ***stay terminated***. Dog guests and their guests fully understand that there is ***NO REFUND*** for an early departure caused by violation of the Edgewater Resort Pet Policy.
15. Housekeeping will ***only*** provide requested stay-over service while the dog(s) are absent from the room(s).
16. Dog(s) are ***not required to be crated*** and can be left alone in their owner's unit(s) with the requirement that they will not excessively bark, urinate, defecate, or cause any damage to any of the unit's property or cause anything that would interfere with another guest's enjoyment of the Edgewater Resort. All damage caused by dog(s) or guest will be the responsibility of the guest on record and held liable as outlined above.
17. All guests staying at the Edgewater Resort with dogs accept and are responsible for complying with all of the duties, responsibilities, and requirements listed above, and acknowledge and fully accept that it is their duty to have reviewed this Pet Policy in its entirety. Guests acknowledge and agree that they have already asked and received clarification ***prior to*** check-in at the Edgewater Resort.
18. The Edgewater Resort Pet Policy can be viewed on our website under the *Policies* or the *Dog Friendly* section. No verbal alteration of any of its terms is allowed. Failure to enact any part of the Pet Policy in any way does NOT waive current or future enforcement of any part of the Edgewater Resort Pet Policy.

If you have any questions or need any clarification,
please contact our Front Desk at:
info@Edge-waterResort.com or call 920-854-2734